

Immediate Stop Use and Inspect Notice

Notice #: KS11-22

November 11, 2022
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KStrong Inc. has learned of a limited number of beam anchors manufactured in a manner that may pose an issue performing to the standards required.

Please Note: There have been no reports of injuries or incidents associated with this stop use and inspection alert.

The KStrong beam anchors affected by this stop, use and inspection alert are as follows:

UFA30110 and UFA30115

IMMEDIATE ACTION STEPS REQUIRED

Step 1: Conduct a visual inspection of the labels provided with the product. Should the Unique Identification Number (UIN) match any of those provided in the chart below, remove immediately from service. The UIN is a 12-digit number comprised of an 8-digit Batch Number followed by a 4-digit Serial Number. **Please refer to the list of UIN's affected by this notice in the chart below.** If the labels are missing or are not legible, please remove from service immediately and proceed to step 2.

MODEL	BATCH	SERIAL (RANGE)	UIN (RANGE)
UFA30110	00796175	0001 - 0100	007961750001 - 007961750100
UFA30110	00796176	0001 - 0050	007961760001 - 007961760050
UFA30110	00796177	0001 - 0150	007961770001 - 007961770150
UFA30110	00833506	0001 - 0025	008335060001 - 008335060025
UFA30110	00833507	0001 - 0050	008335070001 - 008335070050
UFA30110	00833508	0001 - 0050	008335080001 - 008335080050
UFA30110	00833509	0001 - 0050	008335090001 - 008335090050
UFA30110	00849600	0001 - 0050	008496000001 - 008496000050
UFA30110	00849601	0001 - 0050	008496010001 - 008496010050
UFA30110	00849602	0001 - 0025	008496020001 - 008496020025
UFA30110	00849603	0001 - 0050	008496030001 - 008496030050
UFA30110	01247894	0001 - 0150	012478940001 - 012478940150
UFA30115	00841906	0001 - 0025	008419060001 - 008419060025
UFA30115	00841907	0001 - 0025	008419070001 - 008419070025
UFA30115	00841908	0001 - 0025	008419080001 - 008496020025

UFA30110 | I-beam anchor, Adjustable to fit flange widths of 3.5" to 14"



UFA30115 | I-beam anchor, Adjustable to fit flange widths of 3.5" to 6"



Step 2: Should any of the beam anchor UIN's match the UIN's provided as part of this notice, the beam anchor should be removed from service immediately and returned for replacement via distribution or directly through KStrong Inc. Customer Service. Please refer to the instructions below on how to return and replace your beam anchor.

REPLACEMENT OPTION 1

REPLACE DIRECTLY WITH KSTRONG INC.

1. Contact KStrong Inc. Customer Service at 1-833-578-7664 and request a Return Authorization (RA) number to initiate your product return and replacement.
2. Please have the following information available so that KStrong Inc. may ship your replacement beam anchor(s) free of charge as quickly as possible:
 - a. Beam Anchor(s) Unique Identification Number(s) and quantity of product to be returned and replaced.
 - b. Name of Distributor from which the product was purchased.
 - c. Return Address to ship replacement product.
3. Customer Service will provide you with instructions on how to return the identical quantity of product to KStrong Inc. free of charge. Product must be returned to KStrong Inc.
4. Please direct any questions you may have to Customer Service at 1-833-578-7664 or email contact@kstrong.com.

REPLACEMENT OPTION 2

REPLACE THROUGH DISTRIBUTOR

1. Return the product to the Distributor from which it was purchased.
2. The Distributor will contact KStrong Inc. Customer Service and request a Return Authorization (RA) number to initiate the product return and replacement.
3. KStrong Inc. will arrange for shipment of replacement product to the Distributor or directly to the customer. Return of affected harness to KStrong Inc. will also be arranged at that time.

NOTE: Product must be returned to KStrong Inc.

4. Please direct any questions you may have to Customer Service at 1-833-578-7664 or email contact@kstrong.com.

KStrong Inc. will post this Notice on its website at www.kstrong.com. Please direct any questions you may have to Customer Service at 1-833-578-7664 or email contact@kstrong.com.