

Immediate Stop Use and Inspect Notice

Notice #: KS01-21

March 5, 2021
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KStrong Inc. has learned that a limited number of one harness model manufactured with Quick Connect buckles may pose an issue performing to the standards required.

Please Note: There have been no reports of injuries or incidents associated with this stop use and inspection alert.

The harness model affected by this stop use and inspection alert is as follows:

KStrong Harness Model UFH15201GQ (all sizes): UFH15201GQ(S-M), UFH15201GQ(M-L), UFH15201GQ(L-XL), UFH15201GQ(XL-2XL)

All UFH15201GQ harnesses shipped from KStrong Inc. warehouses on or after 2/26/2021 are NOT affected by this Stop Use and Inspect Notice.

IMMEDIATE ACTION STEPS REQUIRED

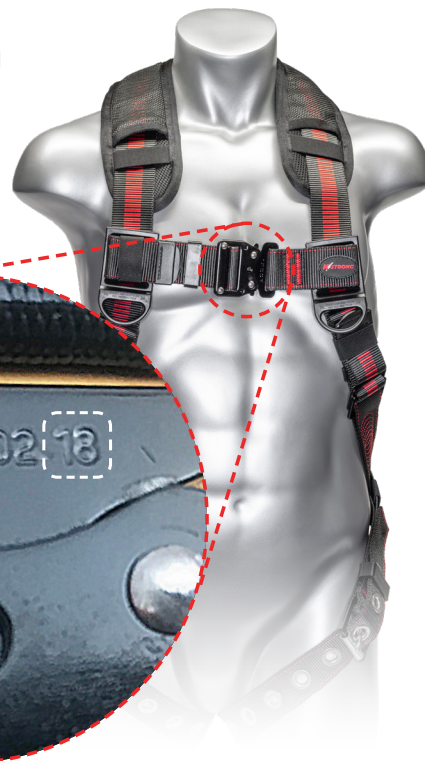
Step 1: Conduct a visual inspection of the markings found on the tongue portion of the Quick Connect buckle which connects the two ends of chest strap together. If the markings on the tongue portion end with the numbers "18" or "19", remove immediately from service. **Please refer to image above.** If the markings are not legible, please remove from service immediately and proceed to step 2.

Step 2: Should any of the affected harnesses contain "18" or "19" markings on the tongue portion of the Quick Connect buckle, the harness should be removed from service immediately and returned for immediate replacement via distribution or directly through KStrong Inc. Customer Service. Please refer to the instructions below on how to return and replace your harness.

REPLACEMENT OPTION 1

REPLACE DIRECTLY WITH KSTRONG INC.

1. Contact KStrong Inc. Customer Service at 1-833-578-7664 and request a Return Authorization (RA) number to initiate your product return and replacement.
2. Please have the following information available so that KStrong Inc. may ship your replacement harness free of charge as quickly as possible:
 - a. Part numbers and quantity of product to be returned and replaced.
 - b. Name of Distributor from which the product was purchased.
 - c. Return Address to ship replacement product.



3. Customer Service will provide you with instructions on how to return the identical quantity of product to KStrong Inc. free of charge. Product must be returned to KStrong Inc.

4. Please direct any questions you may have to Customer Service at 1-833-578-7664 or email contact@kstrong.com.

REPLACEMENT OPTION 2

REPLACE THROUGH DISTRIBUTOR

1. Return the product to the Distributor from which it was purchased.
2. The Distributor will contact KStrong Inc. Customer Service and request a Return Authorization (RA) number to initiate the product return and replacement.
3. KStrong Inc. will arrange for shipment of replacement product to the Distributor or directly to the customer. Return of affected harness to KStrong Inc. will also be arranged at that time.

NOTE: Product must be returned to KStrong Inc.

4. Please direct any questions you may have to Customer Service at 1-833-578-7664 or email contact@kstrong.com.

KStrong Inc. will post this Notice on its website at www.kstrong.com. Please direct any questions you may have to Customer Service at 1-833-578-7664 or email contact@kstrong.com.